

## Discrimination is Against the Law

Capital Medical Group complies with applicable Federal Civil Rights Law and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Capital Medical Group:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as;
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
  
- Provides free language services to people whose primary language is not English such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact any of our offices at **502.605.1192** and request assistance.

If you believe that Capital Medical Group has failed to provide these services or discriminated in any other way on the basis of race, color, nation origin, age, disability, or sex, you can file a grievance with:

**Missy Vaughn, Capital Medical Group Civil Rights Coordinator**  
**1001 Leawood Drive Suite A**  
**Frankfort, KY 40601.**  
**Phone: 502.605.1192 x 1136; Fax # 502.227.2387**  
**email: [civilrightscoord@capmedgrp.com](mailto:civilrightscoord@capmedgrp.com).**

You can file a grievance in person or by mail, fax or email. If you need help filing this grievance our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak English, language assistance services free of charge, are available to you. Call 1.502.605.1192

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.502.605.1192 Spanish

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1.502.605.1192 Chinese

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.502.605.1192 German

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.502.605.1192 Vietnamese

ةغللا، نإف تامدخ ةدعاسملا وغللاية رفاوتت كل ناجملا ب. لصتا مقرب 1192.605.502.1 (مقر  
ةظوحلم: اذا تتك ثدحتت ركذا 1.502.605.1192 Arabic

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1.502.605.1192 Serbo-Croatian

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。  
1. 502. 605. 1192 Japanese

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.502.605.1192 French

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.  
1.502.605.1192 Korean

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1.502.605.1192 Pennsylvania Dutch

ध्यान दनुहोसः तपाइ ले नेपाल बोल्नहन्छ भन तपाइ को निम्त भाषा सहायता सवाहरु नःशल्क रूपमा उपलब्ध छ । फोन गनुहोसर् 1. 502.605.1192 Nepali

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.502.605.1192 Cushite

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.502.905.1192 Russian

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.502.605.1192 Tagalog

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1.502.605.1192 Bantu